

WINDRIDER INTERNATIONAL, LLC

MONEY-BACK GUARANTEE POLICY

We are 100% confident that you will appreciate the quality and value of the Windrider WRTango. However, if upon receiving and trying your WRTango you decide that you want to return it, you will have **15 days** as of the date of shipment arrival to return it for a refund less shipping costs.

After authorization described below, WindRider will arrange for pickup for delivery back to:

WindRider International, LLC
1226 Linden Avenue
Minneapolis, MN 55403

Please read carefully for conditions of refund:

WindRider will not be obligated to refund the purchase price if the WRTango is damaged in anyway. Should you use the WRTango prior to returning it, it is your responsibility to return the item in like-new condition before returning it for a refund. That means you must remove all signs of dirt, foot prints, sand, dust, etc. Wash and wipe away all water residues, pat it dry, and pack everything back the way it was when you received it. We reserve the right to charge you a cleaning fee of up to \$100 should the boat not be returned in like-new condition.

Refunds will be issued via company check. Please allow 7 – 14 days from delivery of the returned boat for issuance of the refund check. Customers are responsible for charges associated with shipping of their order.

Authorization:

If you decide to return your WRTango for a refund within 15 days of delivery:

1. Send email to dean@windrider.com to request return authorization.
2. Please make sure that there is absolutely no debris, dirt, sand or water on the boat.
3. Package the boat and accessories the same way it was when it was received and securely seal it with packing tape.
4. WindRider will confirm date and time of pickup with you.
5. Be available for pickup and keep a copy of delivery pickup receipt.